Central Hudson Gas & Electric Corporation Case No. 12-M-0476 Response to Interrogatory / Document Request

Request No.: <u>DPS-CH1-9</u> Requested by: <u>Tom Dwyer</u>

Date of Request: September 30, 2016

Witness:

Subject: <u>Utility/ESCO Bill Comparison</u>

Question:

In February of 2014, the Commission directed the utilities to develop a historical bill calculator to compare the total bills for each incumbent utilities' residential and small C&I customers by rate class to the rate offerings of ESCOs operating within their service areas. In a manner similar to the historical price comparison noted above, and as part of Department Staff's ongoing review of the New York's retail access market performance, we request that you each provide the below information, in an EXCEL spreadsheet format, for the various ESCO commodity offerings provided within your service areas compared to the comparable default utility services. The requested utility to ESCO bill comparisons should include all ESCO charges to a utility bill for each monthly period and account for monthly adjustments to prior periods, one-time charges or short term changes in energy and natural gas prices. Please provide an explanation of how these adjustments were made and applied.

- CH1. For each, residential and small C&I customer service class, provide separate comparisons for electric and gas services for each of the below requests. For each month for the years 2014, 2015 and through the end of June 2016:
- a. Provide the number of customers participating in each alternate energy supplier (ESCO) program.
- b. Provide the aggregate ESCO bills within each supplier program by service type electric or gas, the aggregate of what the bills would have been, for the same number of customers and consumption, with the default incumbent utility services.
- c. Provide the aggregate difference between the two aggregate bills utility vs ESCO (an example of this information can be seen in the attached spreadsheet that was previously provided by KEDLI in response to a similar request).
- CH2. Provide the 2014 and 2015 annual and 2016 year to date total bill differences by ESCO by service class and service type.
- CH3. Please provide a sample customer bill, for each service class and energy type, that indicates all relevant charges that are included in the comparison.
- CH4. Please provide a sample calculation summary using the above noted sample bill charges, surcharges, and adjustments to support your bill

comparisons.

CH5. Specifically regarding your utility's Low-Income customers, for each month for the years 2014, 2015 and through the end of June 2016, provide the number of Low-Income customers participating in each alternate energy supplier program, by service type electric or gas – list ESCOs.

CH6. Please provide the aggregate ESCO bills to Low-Income customers within each ESCO supplier program by service type.

CH7. For each ESCO and energy type, provide the aggregate of what the Low-Income customers' bills would have been, for the same number of customers and consumption, with the default incumbent utility services.

CH8. Please provide the aggregate difference between the two aggregate bills for Low-Income customers - utility vs ESCO by ESCO by service type.

CH9. Please provide the annual and year to date total bill differences by ESCO for Low-Income customers by service type – electric and gas.

Response:

Please see the responses in the attached files.

The number of customers is the number of accounts that were read in that month. Residential customers were bimonthly billed during the timeframes requested.

If a customer was granted a HEAP payment at all during the HEAP year they were considered a Low Income customer for that entire year regardless of when the first HEAP payment was received.

Cancel and rebills processed outside the year of occurrence have been moved to the year and month corresponding to the read date.

Attachments:

DPS-CH1-9.xls, CH3 - Sample Customer bills.pdf, CH4- Sample Calculation Summary.xls

Response by:

Title(s):

Date of Response:

Jennifer Lorenzini

Cost & Rate Analyst

October 13, 2016